

DCCI/IT/2026/171

Date: 5th February 2026

Request for Quotation (RFQ) for "e-Sign Service"

Dhaka Chamber of Commerce & Industry (DCCI) invites Request for Quotation (RFQ) from experienced companies for the **development, customization and implementation** of e-Sign Service for DCCI.

1. Scope of Work

The e-Sign system is expected to include (but not limited to) the following modules:

1. **API Deployment:** The company will provide an e-Sign API solution for seamless integration into Dhaka Chamber of Commerce & Industry (DCCI)'s platform.
2. **Regulatory Compliance:** The solution shall comply with the Certifying Authority (CA) guidelines, ICT Act 2006, and applicable data security and regulatory requirements.
3. **Secure Digital Signing:** Enables members to get electronically signed documents using legally recognized digital signatures, ensuring authenticity, integrity, and fraud prevention
4. **e-KYC & Identity Validation Compliance:** The solution will adhere to CA guidelines for e-KYC and data security, ensuring compliance with industry regulations.
5. **Audit Trail:** CCA-compliant identity verification with complete digital audit trails, ensuring transparency, accountability, and regulatory compliance.

The selected vendor will be responsible for:

- Conducting **requirement analysis** through consulting with DCCI.
- Preparing a detailed **Software Requirement Specification (SRS)** outlining functional, technical and integration requirements.
- Support signing of multiple documents in a single workflow.
- Ensure compatibility with DCCI's current infrastructure and future scalability.
- Adherence to DCCI's Software Security Requirements.
- Conformance to PKI standards and industry-standard encryption mechanism.
- Configuring e-Sign Service in line with DCCI's operational processes and as per requirement.
- Ensuring seamless system integration and testing.
- Providing user training, documentation and post-implementation support.
- Service support must be available 24/7/365.

2. Eligibility Criteria

Interested firms must have:

- Membership of the Bangladesh Association of Software and Information Services (BASIS) and enlistment with the Certifying Authority (CA).
- At least **five (5) years of experience** in e-Sign Service.
- Established office setup or Support Center in Bangladesh.
- Successfully completed **e-Sign Service** for any similar organization.
- Proven expertise in relevant technologies.
- Adequate technical manpower and financial capability.

3. Submission Requirements

Interested firm should submit:

- Company profile with legal documents (Trade License, TIN, BIN)
- Details of relevant experience and project references.
- Technical approach and methodology (in brief).
- Key personnel and team composition.
- Financial proposal.
- Any additional information supporting your qualification.

4. Submission Deadline

RFQ must be submitted in a **sealed envelope** clearly marked "Request for Quotation (RFQ) for e-Sign Service" to DCCI Building (4th floor), 65-66, Motijheel C/A, Dhaka-1000 on or before **17th February 2026**, by 5:00 p.m. on Tuesday. DCCI authority reserves the right to accept or cancel any/all quotations without showing any reason whatsoever.



Dr. AKM Asaduzzaman Patwary
Secretary General (Acting)